

The Biloela Anzac Memorial Club is a leader in the provision of Gaming Entertainment to its members and their guests. As a responsible member of the community the club recognises its obligations in providing Gaming Entertainment that does not detract from the welfare of its patrons. In this regard the club is committed to be a responsible provider of Gaming services. The club recognises that a small proportion of patrons may have the potential to become problem gamblers. We strive to understand problem gambling and will seek to prevent abuse of Gaming Entertainment and to provide support for the treatment of gambling addiction.

The club is committed to be a leader in our community in relation to problem gambling.

For most of us, gambling is simply an enjoyable recreational activity that we participate in as a social form of entertainment. For some, however, gambling may become an addiction that can ruin their lives. For these few, the simple entertainment and social attraction of gambling may become a problem.

The compulsion to gamble can result in the person spending more on their gambling habit than they can afford, which may lead to the loss of money or assets, the indignity of having property repossessed or evicted from their homes.

Problem gambling may also result in the deterioration of personal and other relationships, the break-up of marriages and the loss of employment. Emotional stress can also lead to the deterioration of the person's health.

For people with such problems, confidential and sympathetic help is available from a number of sources.

Where to find help:



Lifeline 13 1114

Gaming Self Exclusions Offered:

Patrons who are concerned about their inability to control their gambling habits are able to take immediate action. A confidential appointment can be made with a senior officer of the club and arrangements for self-exclusion can be made at this time. At this same interview, the individual may be referred to an independent professional for an initial assessment. Individuals seeking further information about **Self-Exclusion** are able to make a confidential appointment with the Club's Manager, Greg Seagrott, on 07 4992 1511.

Club Exclusions:

If the club identifies a patron at risk of problem gaming, Management will approach the individual and if warranted may exclude them from gaming activities at the club.

Other Measures to prevent possible Problem Gambling include:

Not allow minors to gamble, consume alcohol or be in the gaming area of the club.

The Biloela Anzac Memorial Club encourages all its members and guests to set themselves a gambling limit and stick to it.

Problem Gambling Warning Signs:

- Family and friends of the individual find that money is regularly going missing.
- Constant borrowing of funds and difficulty in repayment.
- Dishonesty in relation to financial matters.
- Unexplained absences from home or work.
- A tendency toward selfishness and isolation.
- Secretiveness with mail.
- When confronted, denial of the problem and its consequences.
- Boredom with everyday activities.
- Severe mood swings – between elation and depression.
- Increased alcohol consumption.
- Unrealistic expectations.
- Self deception – past problems are forgotten.

Greg Seagrott (General Manager)